

COMPANY PERSPECTIVE October 2024

SAFE HARBOR

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The ecosystem strategy and key initiatives will leverage our strongest assets



Brand



Loyal

customer base

Weekend



Brands and assortment



Footprint



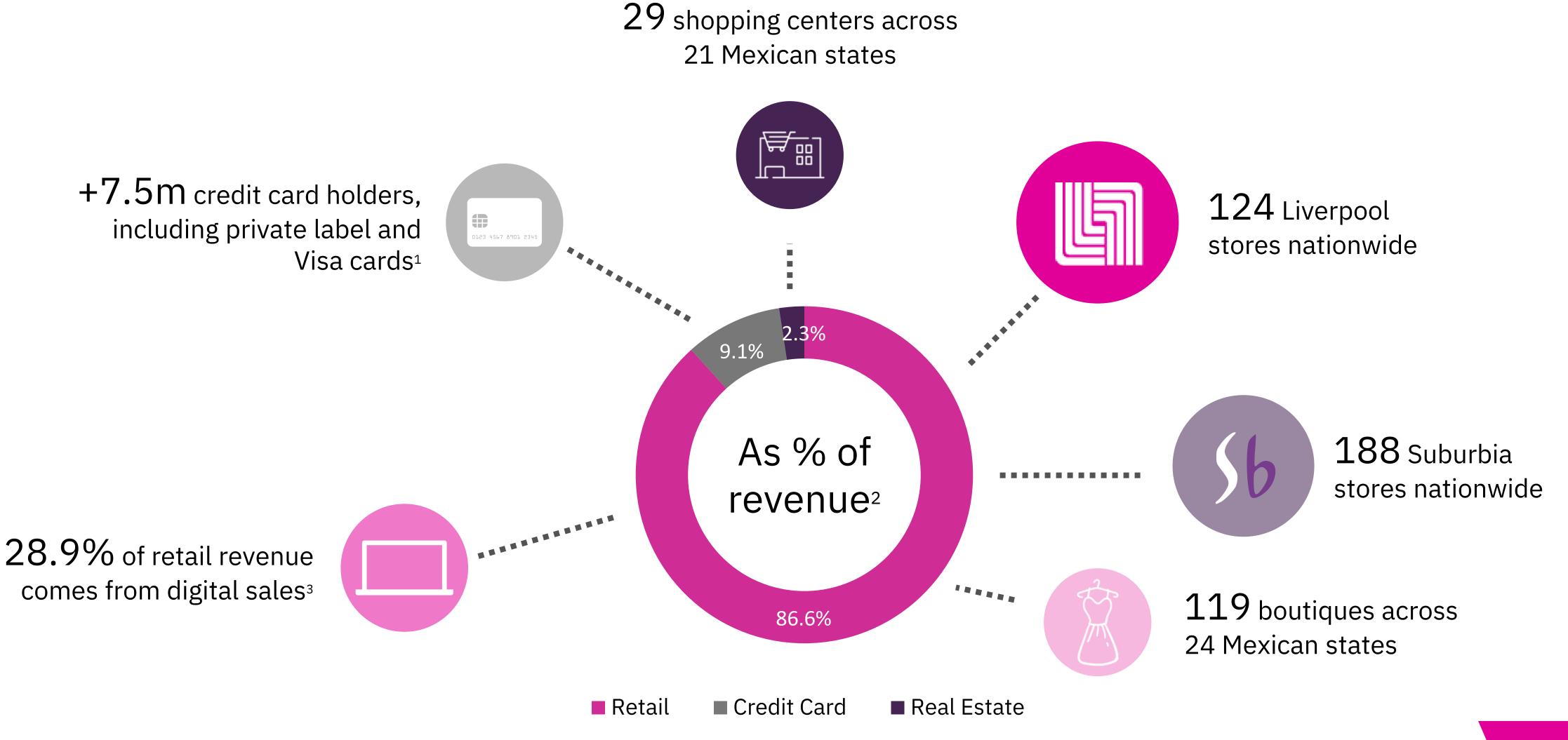
Financial services capabilities

CONTINUE STRENGTHENING OUR STRATEGY THROUGH:



Objective 'EPL es parte de tu vida' for all customers in all channels; become the top shopping option for Mexican shoppers 1. Grow e-commerce 3X 2. Become the undisputed omnichannel leader 3. Create a differentiated and sticky Key goals in the next 5 years in the e-commerce market experience for every customer journey Best category offering according to customer's Financial Services Marketplace needs 1-stop shop platform Must-wins Accessible through SBB ಹಿ Provide the best Differentiate offering & high-level initiatives and LVP apps. advice and inspiration w/ sticky value added services Best assortment that fully leverages stores and real estate footprint Maximize ecosystem Loyalty and rewards reach Supply chain and Enablers Category Technology Data analytics logistics management

OMNI-EXPERIENCE



¹ Including Liverpool and Suburbia Cards

² 2Q24

³ 2Q24, digital sales include eCommerce, Click & Collect, Liverpool Pocket, extended catalog and marketplace

FY 2023 Consolidated Results

FY 2023

Total Income

\$195,992

+11.3% vs 2022

EBITDA

\$34,992

+14.0% vs 2022

EBITDA Margin

17.9%

+42 bps vs 2022

Debt & Cash Flow

-0.08x

Net Debt to EBITDA

\$20.7 billion

FY Operating Cashflow

2Q24 Retail Results

2Q/FY 2024

Retail Income

\$46,305 +9.5% vs 2Q2023

\$82,003

+9.0% vs 2023

SSS Liverpool

6.5%

3/4 due to traffic

6.3%

SSS Suburbia

8.2%

~90% due to traffic

10.2%

Retail Margin

33.0%

+104 bps vs 2Q2023

32.8%

+71 bps vs 2023

1 Suburbia store opening in 2Q.

ANTAD Department SSS

+5.9% vs 2Q2023

+6.6% vs 2023

Total ANTAD 2Q

Clothing and Footwear +0.7%

General Merchandise +5.8%

2Q24 Financial Business Results

2Q/FY 2024

Financial Income

\$4,653 +14.4% vs 2Q2023

\$16,269 +23.2% vs 2023

Net Loan Portfolio

\$54,689 +18.7% vs 2023

NPL's

3.5% +54 pbs vs 2023

Portfolio Coverage Ratio

9.4% -55 bps vs 2023

Own Payment Methods

Liverpool 50.7%

+0.5 p.p. vs 2023

Suburbia 33.4%

+0.9 p.p. vs 2023

2Q24 Real Estate Results

2Q/FY 2024

Real Estate Income

\$1,192

-7.0%* vs 2Q2023

\$2,344

+1.2% vs 2023

*Base includes income relating to the resolution of the litigation with insurance companies. Excluding this effect, the growth is 12.7% in the quarter.

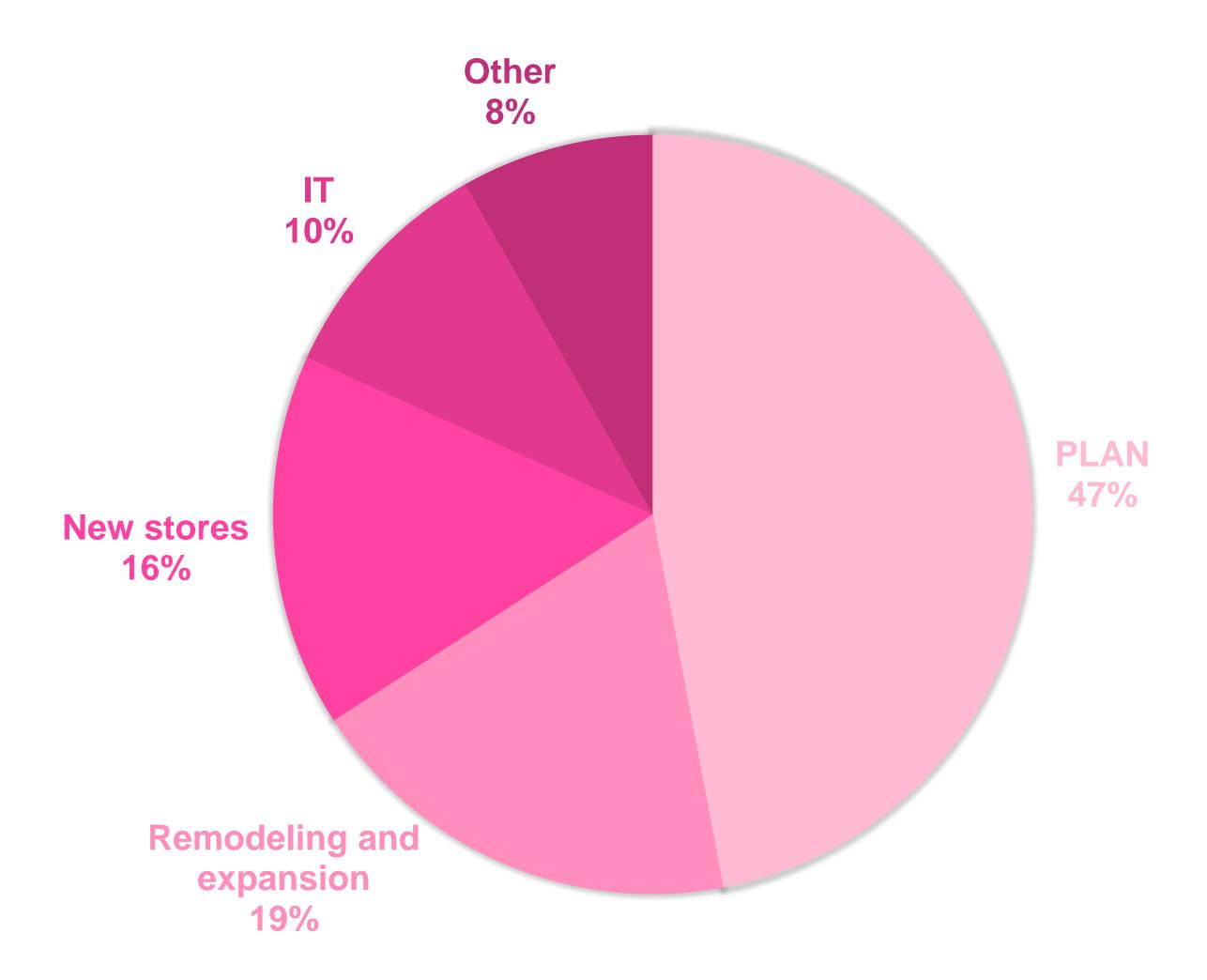
Occupancy

93.5%

+120 p.p. vs 2Q2023

CAPEX 2023

\$8,619 million pesos



ECOSYSTEM PERFORMANCE VS YA

2Q24

Digital Share

28.9% in 2Q

Digital GMV

17.4% in 2Q

Marketplace

Sellers SKU's

+58%

GMV

12.3%

+50%

Liverpool Pocket

+6.5% for Suburbia

Supply Chain 2Q24

Orders Issued

+14% in 2Q

Click & Collect

42% Share

Deliveries < 2 days

54% Share

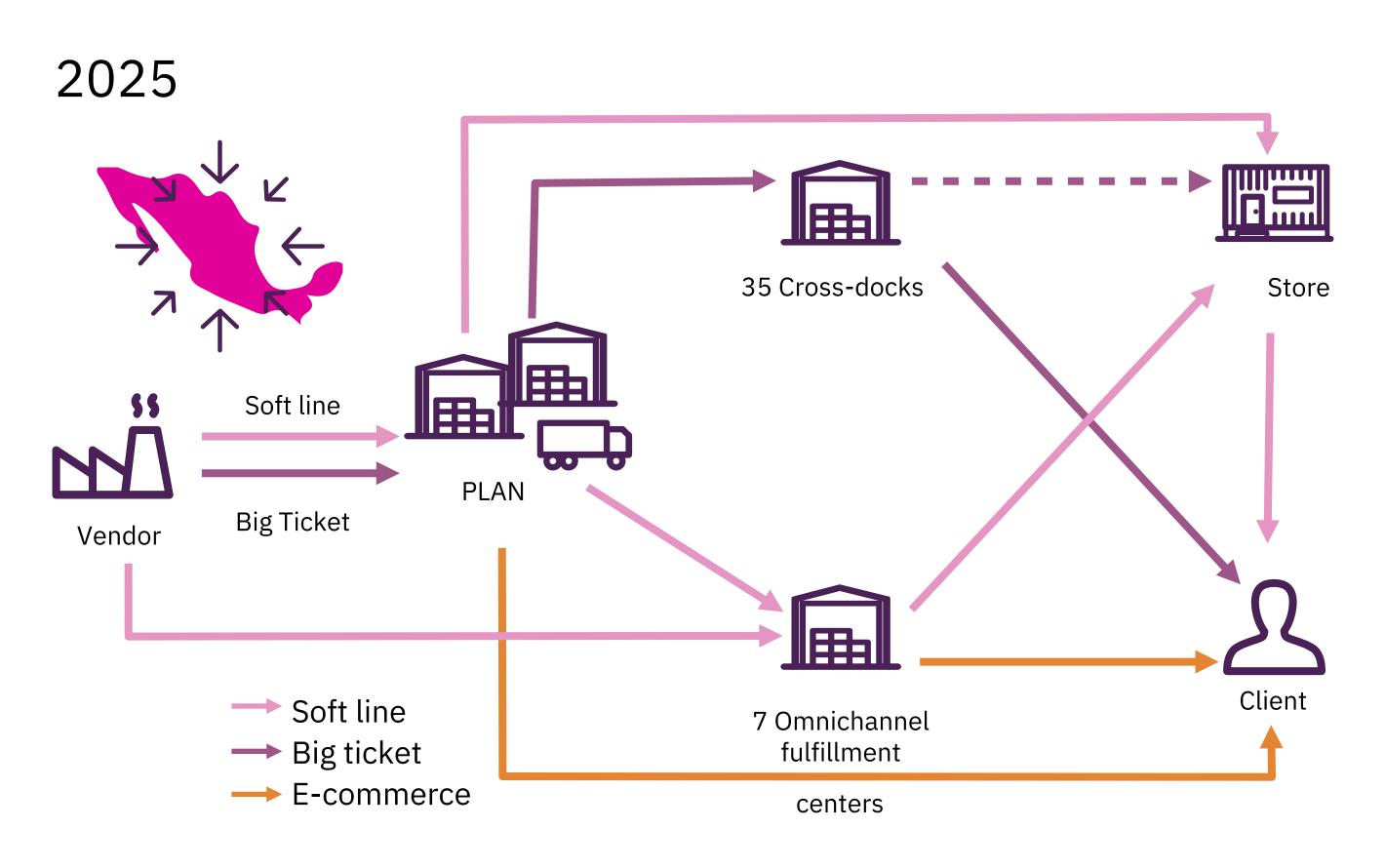
Deliveries from stores

35% Share



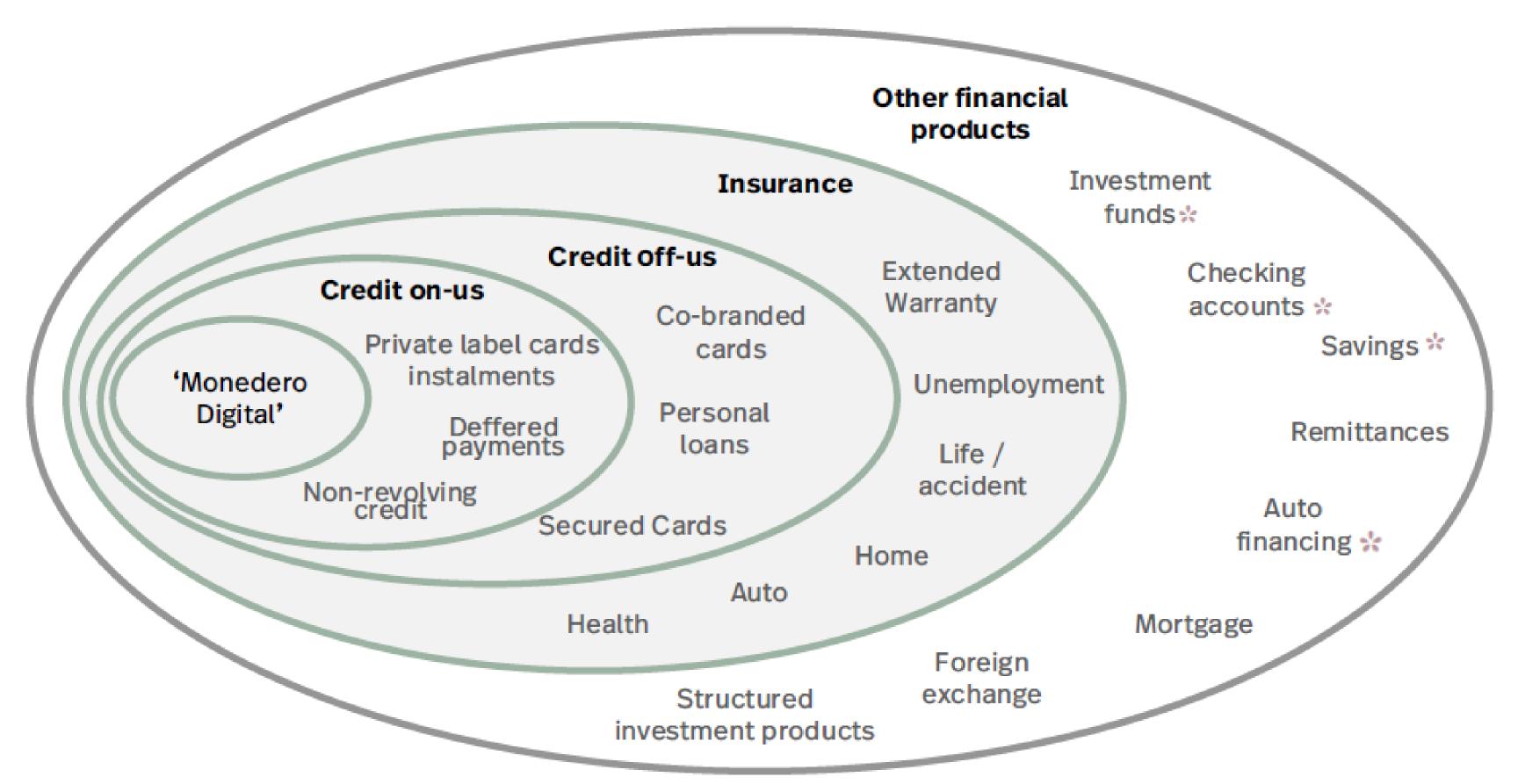
LOGISTICS NETWORK

Transformation



Client expectations have changed supply chain needs to evolve

WE CONTINUE EXPANDING OUR FINANCIAL SERVICES ECOSYSTEM



Benefits of new products for Liverpool

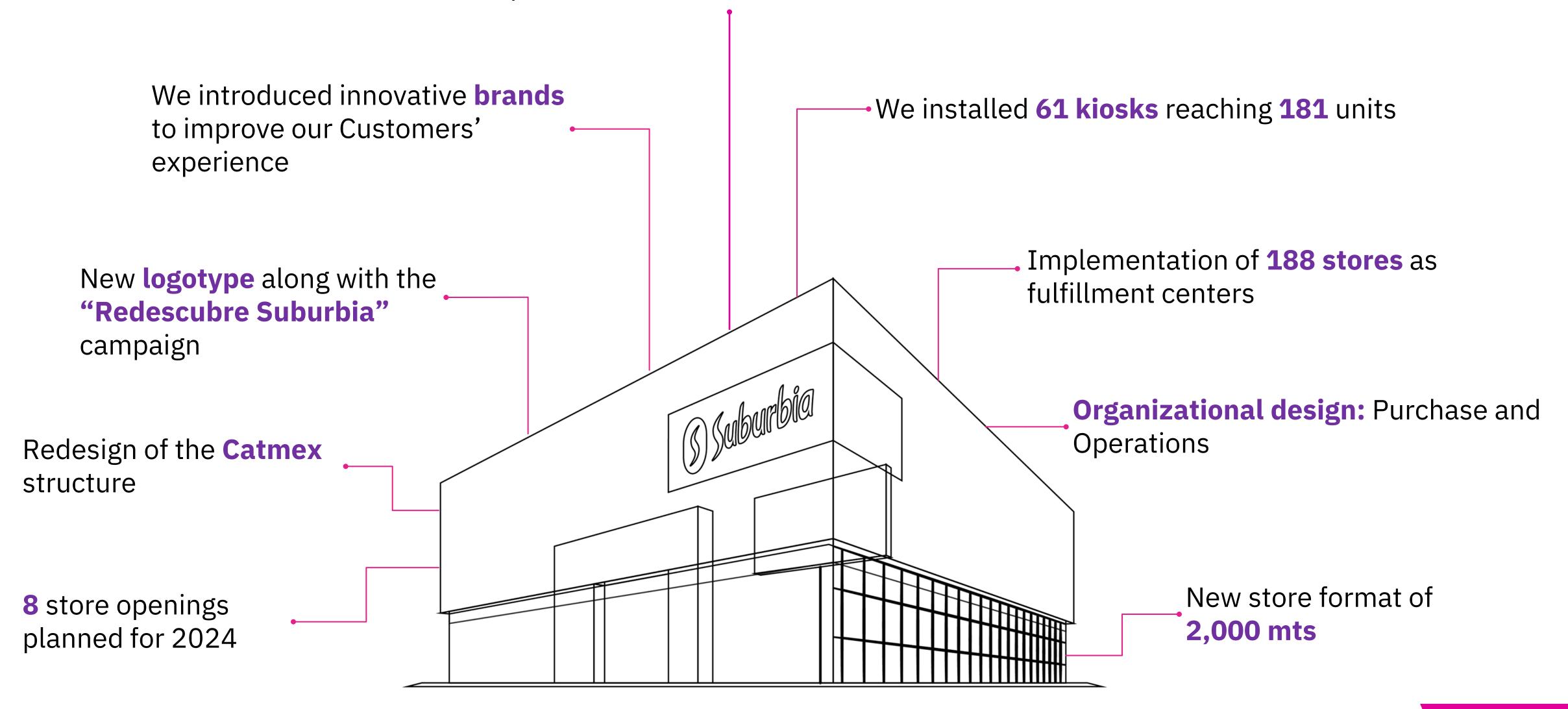
- ✓ Complements our ecosystem
- ✓ Increases visit frequency
- ✓ Customer insights
- ✓ Foundation for future commercial and credit offers
- ✓ We leverage our omnichannel presence

Products in operation / under development

^{*} Products in process of negotiation / introduction



Improved the look and feel in 188 stores



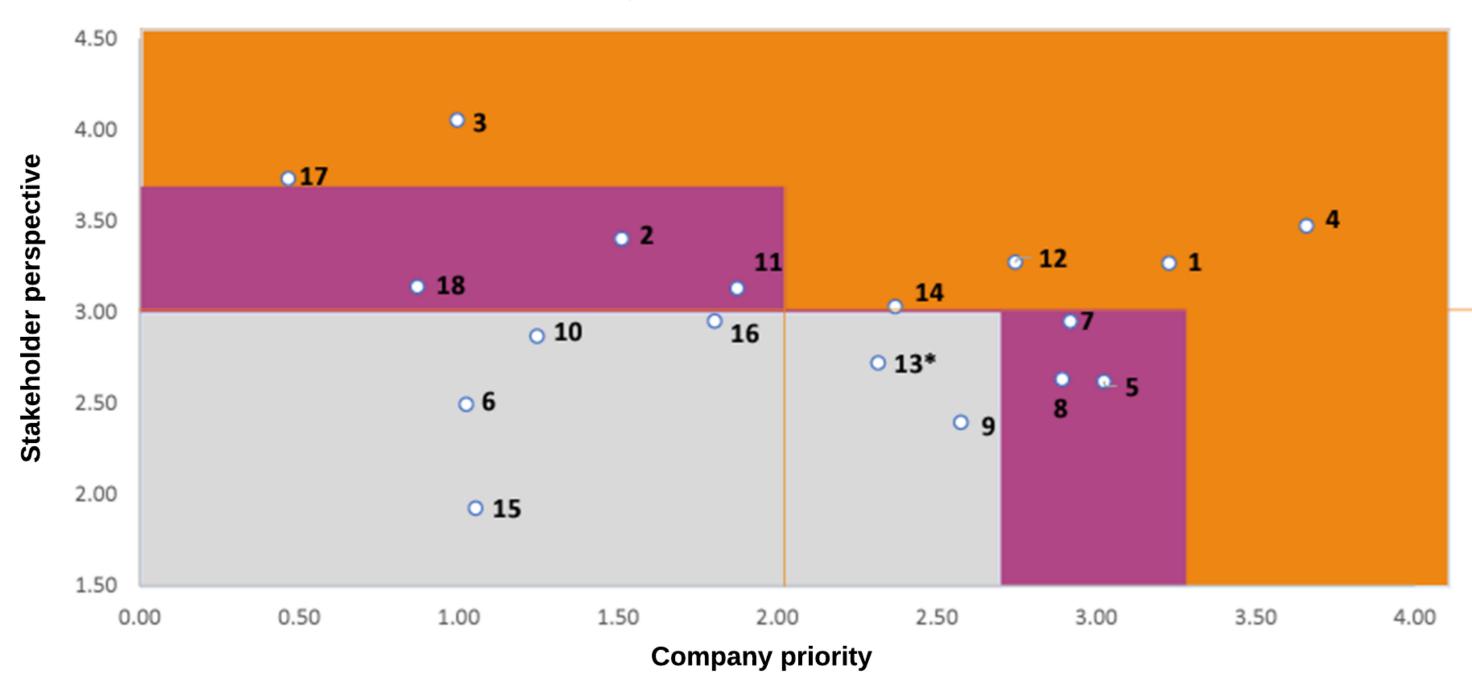


- Filing 13D for notice of intent to grow Liverpool's participation in Nordstrom to 49.9%.
- Offer to be evaluated by a special committee and afterwards Board approval.
- Upon approval, Liverpool gains access to best practices on E-Commerce, Big Data, and Customer Service.



Materiality Matrix

EPL integrated materiality matrix





Materiality Matrix

	1	Ethics and codes of conduct	Material topic
	2	Corporate governance	Emerging topic
	3	E-commerce and cybersecurity	Material topic
	4	Supply chain and responsible sourcing	Material topic
İ	5	Climate change strategy	Emerging topic
i	6	Environmental management system	Non-priority topic
İ	7	Operating eco-efficiency	Emerging topic
İ	8	Packaging	Emerging topic
	9	Corporate citizenship and social responsibility	Non-priority topic
	10	Human rights	Non-priority topic
	10 11	Human rights Employer brand	Non-priority topic Emerging topic
	10 11 12		
	10 11 12	Employer brand	Emerging topic
	10 11 12 13	Employer brand Education and human capital development Environmental and social impact of our	Emerging topic Material topic
	10 11 12 13	Employer brand Education and human capital development Environmental and social impact of our products and services*	Emerging topic Material topic Emerging topic
	10 11 12 13 14 15	Employer brand Education and human capital development Environmental and social impact of our products and services* Diversity and inclusion	Emerging topic Material topic Emerging topic Material topic
	10 11 12 13 14 15 16	Employer brand Education and human capital development Environmental and social impact of our products and services* Diversity and inclusion Biodiversity	Emerging topic Material topic Emerging topic Material topic Non-priority topic
	10 11 12 13 14 15 16 17	Employer brand Education and human capital development Environmental and social impact of our products and services* Diversity and inclusion Biodiversity Employability and empowerment	Emerging topic Material topic Emerging topic Material topic Non-priority topic Non-priority topic

Our reputation



MECCORESPONSABILIDAD ESG

mercoresponsibility esg

mercoempresas



4th

place among the 11 Mexican companies

294th

place worldwide



WORLD'S

BESI

COMPANIES

statista 2023

#2





mercotalento

58 points S&P Global 2024 (+12 points vs 2023)

Ranked in the 98th percentile among the top **500** retailers worldwide.



Adherence to the UN Global Compact

SDG **Pioneer** for advancing the Sustainable Development Goals through the application of the UN Global Compact's 10 **Principles**

Inclusion in the S&P/BMV Total Mexico ESG Index

Suburbia Openings	8 ~ 10
SSS Liverpool	8%
SSS Suburbia	13%
Digital GMV Growth	16%
Marketplace GMV Growth	31%
EBITDA Margin	16.5 ~ 17 %
Net Loan Portfolio Growth	14%
NPLs	3%
NPLs Provision Growth	38%
CAPEX	\$11 ~ 12 b.

2024 Guidance